

Return Shipping Instructions For The IP9000 Impulse Printer

When an IP9000 is to be returned to Matthews International for any reason, it is vital that the system be sealed to prevent ink leakage during transit. You will need three parts for this procedure. The three parts are Orifice Shipping Clip (Nozzle Clip), Vent Cap, Ink Shipping Cap, and Ink Shipping Cap Gasket (orange o-ring). If you do not have these parts please call Matthews before proceeding.

NOTICE: IT IS UNLAWFUL TO SHIP DANGEROUS GOODS WITHOUT THE PROPER PAPER WORK AND LABELING. FAILURE TO COMPLY WITH FEDERALLY MANDATED LAWS INVOLVING THE SHIPMENT OF DANGEROUS GOODS IS SUBJECT TO PENALTIES AND FINES. PLEASE CHECK WITH YOUR SHIPPER BEFORE SHIPPING ANY ITEMS CONTAINING INKS AND CLEANERS.

WARNING: The following instructions *must* be followed to prevent voiding any and all warranties that apply to said equipment and, to prevent damage to the unit.

1. Remove the ink bottle and insert orange o-ring and Ink Shipping Cap (See Image-1).
2. Install the Nozzle Clip over the nozzle of the printhead (See Image-2).
3. Close the vent cap under the ink system cover plate (See Image-3).
4. Carefully wrap a plastic bag or plastic wrap around the printhead. This will prevent the spread of any ink that may leak from the printhead during transit.
5. Carefully pack the unit in its original box or in a shipping container that provides adequate protection for the unit during transit. Be sure that unit is positioned in the upright position and the box is marked with **THIS END UP** on the top. If the entire system is to be returned carefully pack any of the other IP9000 components that make up the system with the printhead.
6. In order to repair the printhead we need the entire printhead assemble as shown below, not just the engine (See Images below).
7. **DO NOT** ship inks or cleaners in containers that are not specified as *DANGEROUS GOODS*. Please consult your shipper for more details.

If you need further assistance or have questions please call Matthews International at 412 665-2500 and ask for the Product Services Group.

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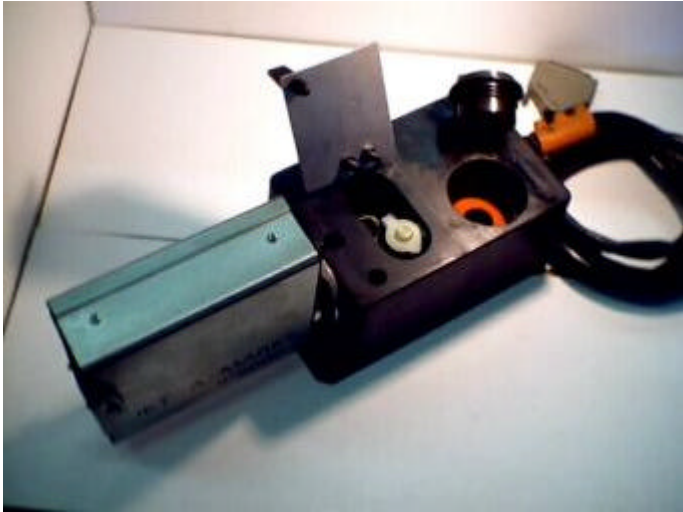


Image-1



Image-2

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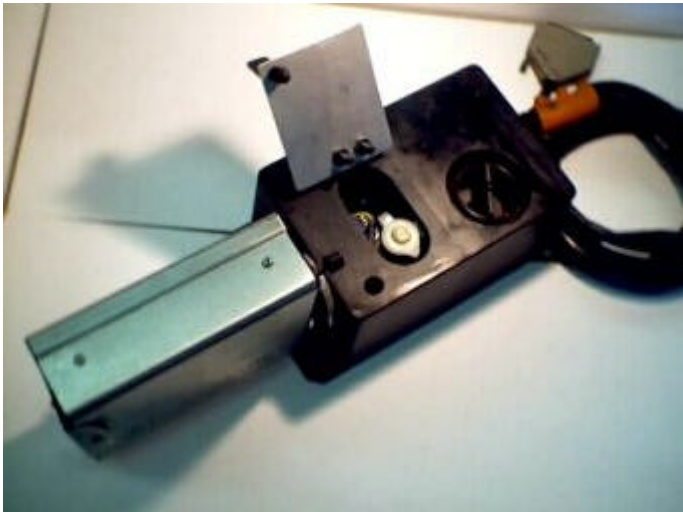


Image-3